



Facilities management

Specialised management for enhancing community living



Teaming up with strata management

A unified building and strata management team means more benefits for your building

While building and strata management are two different professional roles, when they are teamed together their skill-sets marry-up to produce cohesive high-functioning properties.

Requiring frequent communication when building and strata managers work closely together it produces quicker turnaround times on quotes, budgets and reports, better contractor management, and clearer communication with committees.

We provide dual teams to increase proactive management, forecasting, and harmonious community living to drive maximum results.

What sets us apart?

When it comes to building management, we keep people at the centre of our operation

Proactive management that prevents issues before they happen

Our building management is a professional service we are proud of. We follow processes, like preventative maintenance, to identify issues before they become serious and expensive.

Professional team who cares

The constancy of on-site management becomes personal. You can trust our staff to be the eyes and ears of your property and that we will work towards maximising your market value.

Extensive property expertise

We have the expertise of one of Australia's largest strata and building property services groups. Our team knows the difference between the committee and owner responsibilities, as well as the complexities of legislation and compliance which will save you time and money.

Contractor relationships matter

We engage and manage contractors in a way that keeps you and your property's best interest at heart. Our contractors are held accountable to a high standard and are made to feel part of the property's care team. We oversee tender processes to provide strata committees with competitive options for everything from cleaners to plumbers.

Information analytics for regulatory change

Using largescale technology and information analytics, our teams know about regulatory changes as and when they happen via digital updates. Our building managers are trained in compliance and the relevant legislative areas, like workplace health and safety, to make sure the building and its committee are up-to-date.

National Australian Built Environment Rating System (NABERS) for Apartment Buildings

We are official partners of the National Australian Built Environment Rating System (NABERS) for Apartment Buildings. NABERS is a government initiative that benchmarks the energy and water efficiency, waste management of buildings and their impact on the environment. Based on their findings, the results are measured against a six-star rating comparing it to other similar buildings in the Australian market.

Knowing how your building performs isn't just a step towards a more sustainable future by identifying inefficiencies. It can also lead to reduced operating costs, reduced vacancy rates, and increased market value and rental income. Through partnerships like NABERS, our management specialists can provide you with premium maintenance and planning.

Enhance community living

Our property and building management teams help build better communities by acting as a central place for issues and information distribution, taking the onus off you and the committee. From arranging when and how people move in and out, to notifying you when the lifts are broken, we make your strata property experience seamless.

On-site support that becomes part of the family

On-site management means we can assess issues first-hand and resolve them quickly, particularly in an emergency. We get to know you and your property well, have a vested interest, build personal relationships, and go above and beyond. Understanding how a property works and having technical knowledge, as our staff do, often saves on call-out costs.

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