



## Strata management

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Trust your investment with PICA Group,  
Australia's leading strata management company

**PICA**  
PROPERTY & FINANCIAL SERVICES

# A market leader in the strata industry for more than 60 years



PICA Group is a leading property services company managing the largest strata management portfolio in Australia. As a market leader, we aim to continuously redefine the experience of owning a property for the better. We have more than 700 staff and 30 branch offices across 11,000 strata properties which include residential, commercial, resorts, and mixed-use. Our 60-year history in the Australian market makes PICA Group one of the most experienced strata management providers in the country.

Home owners and owner investors depend on strata management services to maintain and grow their properties, as well as protect their investments. That's why more than just looking after buildings, we believe it's our job to look after the people who live and work in them.

# Why strata management matters

**Our team of strata management professionals assist in managing managing strata properties by providing a unique mix of localised expertise and specialist services.**

## Administrative operations

Through our depth of expertise, range of skills, and strength of our national network, PICA Group strata professionals provide highly specialised advice assisting with the management of your property. We take care of the administrative and day-to-day running of your strata property, alleviating the hassle and stress that comes with doing it yourself.

## Financial control

As controllers of the building's accounts (levies/fees paid), we assume the ultimate fiduciary duty to collect, account, and expend funds with complete transparency, and diligent reporting to current and future investors. PICA Group strata professionals are dedicated to providing ethical, quality service that delivers the best level of support you seek.

## Maintenance coordination

Our strata team ensures buildings, facilities, equipment and common areas within a strata property are maintained for the benefit of all lot owners. PICA Group strata professionals organise the investigation of issues, quotations, presentation of quotes to the committee, and implementation of the committee's chosen maintenance regime.



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## Why partner with PICA Group for strata management?

**Our in-house team of specialists provide a high standard of service delivery, including additional expertise in areas such as building compliance, insurance, debt recovery, data management, technology and sustainability.**

### At the forefront of regulatory and legislative changes

PICA Group works closely with government, industry, insurance, and legal partners to keep pace with change and provide you with sound, ethical guidance and services at all times.

### Accessibility

Enjoy the advantage of having a dedicated strata manager, as well as access to a strata assistant so your concerns can be dealt with in a timely and effective manner.

### Guaranteed service standards

PICA Group strata professionals are committed to delivering excellent levels of customer service, as per the guidelines set out in PICA Group's Customer Service Charter.

### Diversified services tailored to your portfolio

Through decades of experience PICA Group is able to assist with strata properties ranging from two to 750 lots. Our strata management services are tailored to a range of property types from residential complexes, resorts, and mixed-use developments, to retail strata developments, retirement villages, and community title schemes.

### Exclusive benefits

Using the strength and size of the business, PICA Group is able to negotiate highly competitive discounts on energy deals, property services, insurances and more, exclusively for our customers.

[www.picagroup.com.au](http://www.picagroup.com.au)



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