



## Debt recovery solutions

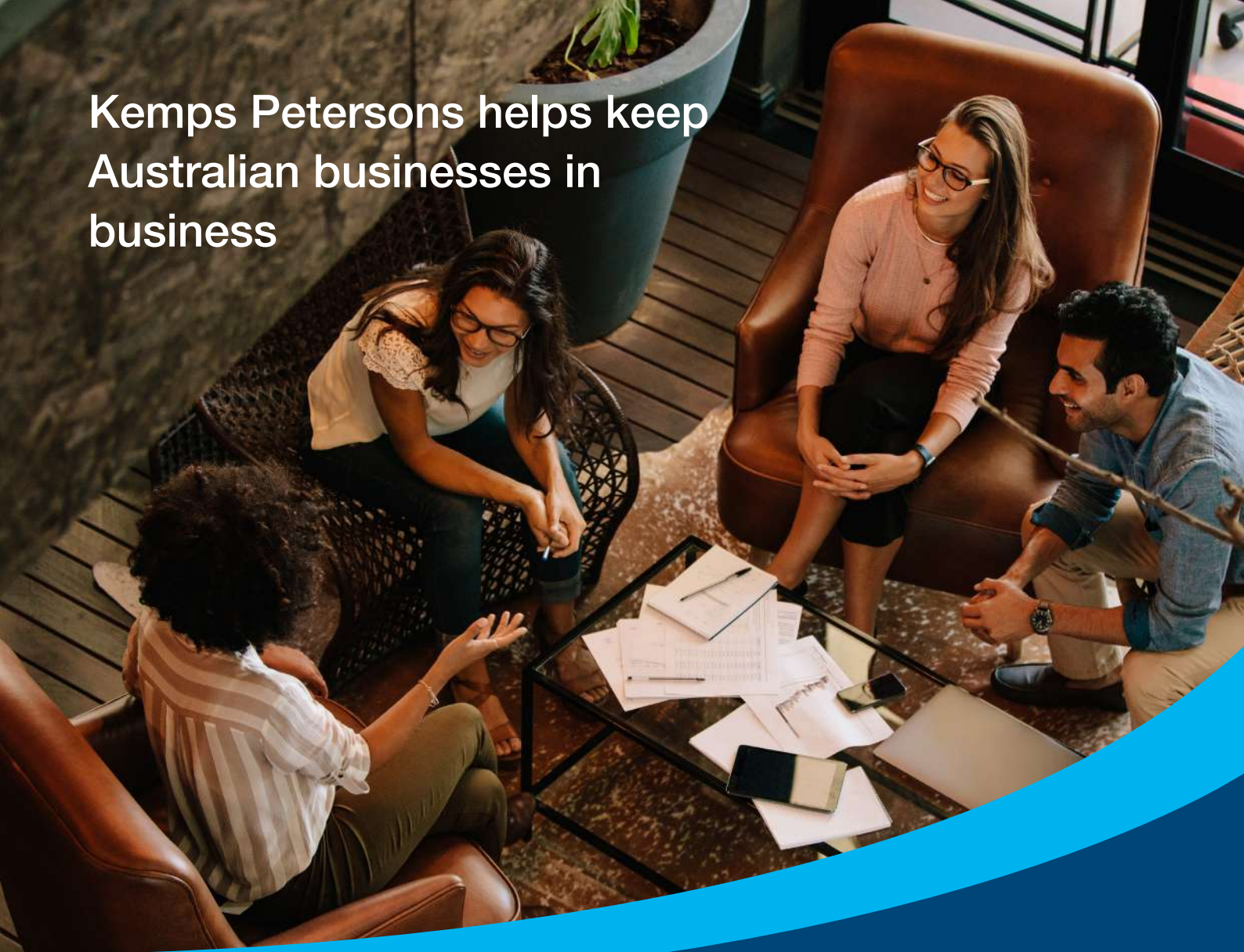
Fast and efficient recovery of overdue accounts and outstanding ledgers



Procurement  
Australia

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# Kemps Petersons helps keep Australian businesses in business



**At Kemp's Petersons Receivables, our primary goal as a debt collection agency is to recover monies owed to you as quickly, efficiently, and cost effectively as possible. We keep you in business by combining the latest technology with real, personal service.**

Kemps Petersons Receivables is one of the largest and most experienced debt collection agencies in Australia, with branches located in New South Wales, Victoria and Queensland. With over 70 years of experience, our team is specialised in servicing an array of commercial industries including construction, manufacturing, transport, media and retail, and strata owners, through a full range of debt collection services.

All of our clients are assigned a dedicated account manager who personally guides them through the debt collection process and keeps them informed every step of the way. We prioritise coming to a well thought-out solution as quickly as possible, and believe in the importance of proactive and effective communications, and robust negotiations with all parties.

We offer a range of services including:

- Debt recovery
- Credit management
- Commercial litigation
- Field calls
- Repossessions
- Process servicing
- Strata levy arrears collections

# Why debt recovery and credit risk management matters

**A strong credit risk management system protects cash flow, helps reduce the amount of capital tied up with customers, and minimises risk exposure to bad debts.**

## Risk management

Kemps Petersons Receivables offers credit risk management services that can be catered to the specific needs of your business, and help your credit manager and/or accounts receivables manager establish an official credit policy to minimise your risk and better manage bad and doubtful customers.

## Debt collection

Debt collection services is an extension of your internal credit policy and is designed to assist in the recovery of your overdue accounts. The earlier you send your accounts to Kemp's Petersons Receivables, the more likely you are to recover the money owing.

## Field services

Inevitably, some debtors will avoid contact through changing address, not answering the phone or changing contact details. With debt stress so prevalent, more debtors are moving on or "skipping" on their obligations. Our subsidiary business, Service With Service, are field service specialists.

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## Why partner with Kemp's Petersons Receivables?

**We're serious about improving cash flow by providing highly tailored and effective services to positively impact your bottom line.**

### If no money collected no commission is paid

With over 70 years of combined experience we have the skills, expertise and resources to recover monies owed to you as quickly, efficiently and cost effectively as possible. Our customer promise to you is if no money is collected no commission is paid.

### We recover 85% of debt referred without having to initiate legal action

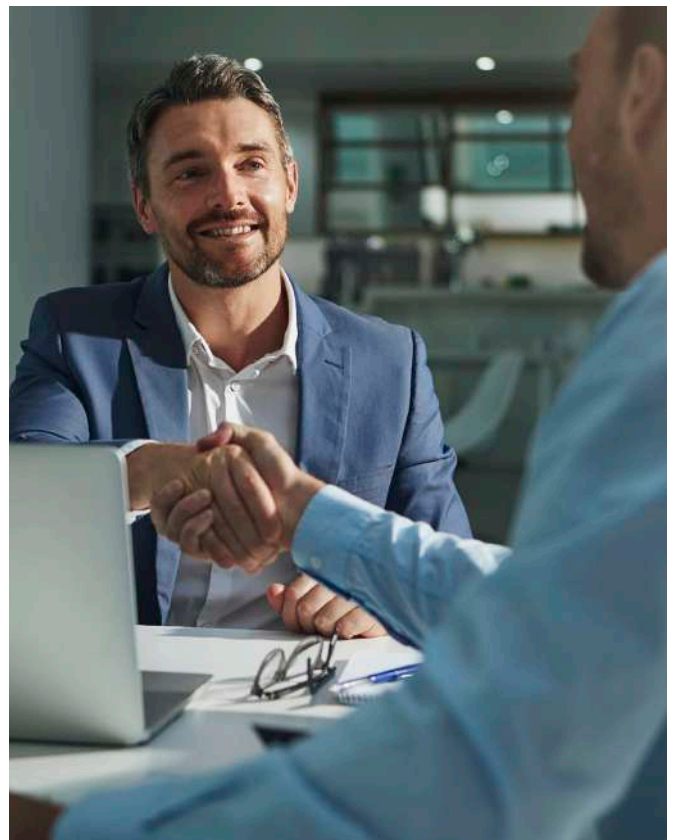
We have an in-house team of debt collection agents and private investigators, as well as partnerships with industry experts and specialists to avoid taking matters to court.

### Free 30-minute consultation

We offer all prospective clients a free 30-minute consultation so we can best analyze your needs and provide you with real, personal service.

### Integrated legal services

When all avenues of debt recovery have been exhausted, we can provide a legal services through our sister business, Kemp's Petersons Legal. Our dedicated team of lawyers and industry experts offer practical solutions in a timely and cost-effective manner.



## Customer testimonials

“ Carpet Call (Vic) Pty Ltd has been using Kemps Petersons Receivables debt collection services for over 15 years. We are particularly impressed with the professionalism that our debt recovery needs are accommodated and handled. Over the years, we have found their services user friendly and totally adequate to our requirements. We would not hesitate to recommend Kemps Petersons to any potential clients. ”

**Carpet Call**

“ EE Muir and Sons Pty Ltd have had a long and successful association with Kemps Petersons Receivables Management. It all started in 2001 with WJ Peterson & Associates (Vic) Pty. Ltd., prior to their successful merger some years later. During this time, we have found their staff to be courteous and professional at all levels. Today, our business relationship is as strong as ever, and we believe it will continue like this for many years to come. ”

**E.E. Muir & Sons Pty. Ltd.**

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