Debt Collection Services

Procurement Australia members

KempsPetersons
POWERED BY PICA

Procurement
Australia

Authorised Supplier

No money collected, no commission paid

At KPR, we are proud and delighted to have been awarded the contract from Procurement Australia to provide Debt Collection & Legal Services to their members.

How will this benefit Procurement Australia members?

- You will now have access to one of the largest debt collection agencies in Australia, with branches in Sydney, Melbourne, Geelong and Southport.
- Assistance to a suite of debt recovery services, from demands and payment negotiation to the tracking and locating of debtors.
- Minimise your exposure to bad debts with credit risk management services.
- Reduce the amount of capital you have tied up with customers.
- Access the skills, expertise and resources to recover monies owed to you as quickly, efficiently and cost-effectively as possible.
- A dedicated account manager to personally guide you through the debt collection process and keep you informed of the progress.

Our services

we can help you to protect your cash flow, help reduce the amount of capital tied up with customers, and minimise your risk exposure to bad debts.

Risk management
Our credit risk management services can be catered to the specific needs of your business and help your credit manager/accounts receivables manager establish an official credit policy to minimise your risk and better manage bad debts.

Debt collection
Our debt collection service act as an extension of your internal credit policy and is designed to assist in the recovery of your overdue accounts. The earlier you send your accounts to Kemps Petersons Receivables, the more likely you are to recover the money owing.

Field services
Inevitably, some debtors will avoid contact through changing address, not answering the phone, changing phone numbers, etc. With debt stress so prevalent, more debtors are moving on or skipping on their obligations. We have a number of tools to make those debtors visible and accountable again.

Legal referral
When all avenues of debt recovery have been exhausted, we provide a legal referral service to manage the litigation process. The benefit to our customers is a consistent and assertive approach that ensures the efforts of lawyers, paralegals, and service providers, such as courts, bailiffs and process servers, are fully coordinated.

Why partner with Kemps Petersons Receivables?

We're serious about improving cash flow by providing highly tailored and effective services to positively impact your bottom line

Credible experience

With over 70 years of combined experience through the merging of several businesses, we have the skills, expertise and resources to recover monies owed to you as quickly, efficiently and cost effectively as possible.

Dedicated resources

We have an in-house team of debt collection agents, private investigators and solicitors, as well as partnerships with industry professionals, experts and specialists.

Real, personal service

All of our clients are assigned a dedicated account manager who will personally guide them through the debt collection process and keep them informed of the progress.

Fast and easy solutions

We understand that not all legal matters have to go to court, and have an 85 per cent success rate for processing collections without initiating court action.

Customer testimonials

Carpet Call (Vic) Pty Ltd has been using Kemps Petersons Receivables debt collection services for over 15 years. We are particularly impressed with the professionalism that our debt recovery needs are accommodated and handled. Over the years, we have found their services user friendly and totally adequate to our requirements. We would not hesitate to recommend Kemps Petersons to any potential clients.

Carpet Call

EE Muir and Sons Pty Ltd have had a long and successful association with Kemps Petersons Receivables Management. It all started in 2001 with WJ Peterson & Associates (Vic) Pty. Ltd., prior to their successful merger some years later. During this time, we have found their staff to be courteous and professional at all levels. Today, our business relationship is as strong as ever, and we believe it will continue like this for many years to come.

E.E. Muir & Sons Pty. Ltd.

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