PICA Group

What sets us apart

PICA
PROPERTY & FINANCIAL SERVICES

As a market leader, PICA Group plays a significant role in the local property landscape by delivering a full range of services across a variety of property types, including residential, commercial, resorts and mixed use.

More than just looking after buildings, we believe it's our job to look after the people who live and work in them. That's why we strive to do strata management better.

More than **60** year's property services experience

14 subsidiary businesses

700+ staff

30 local branch locations

220k+ lots under management

People

Accredited and well-experienced staff. We offer continuous professional training and development, including an industry accredited strata management internship for market entrants.

Service excellence assured. Our staff are guided by our Customer Service Charter.

Service

We are constantly rated by our customers in the **top 10 of ProductReview.com*.**

24/7 maintenance through our Community After-Hours team.

Convenient and easy access to more than 2,500 certified contractors our database.

Online invoice approval through CommunityHub.

Exclusive benefits. Using our strength and size of business, we offer highly competitive discounts on banking rates, energy deals, property services and more. Through CommunitySure we protect your strata property with an industry-leading insurance policy.

Expertise

More than 60 years' experience, including managing the first strata property registered in the world.

Legal advice. We've often played an instrumental role in driving key legislative changes by providing expert advice to government, industry bodies and our customers.

In-house team of specialists, including building compliance, insurance, debt recovery, data management, technology and sustainability.

Leader in debt recovery. Under Kemps Petersons, Australia's largest specialist strata debt recovery agency for more than 70 years, we have consistently collected 85% of debts without having to initiate court action.

Pioneering

Environmentally conscious. We work closely with government entities to drive efficiencies in energy and water for our customers. This includes participation in NABERS for Apartment Buildings and local council funded programs.

World-class strata technology. With a major investment of more than $26 million dollars into new technology, we deliver superior operational and service efficiencies via an online portal and risk management solutions.

National presence, local reach

To best service our local communities, we have subsidiary businesses across the east coast of Australia.

Powered by PICA Group

11k+ buildings

40k+ financial reports generated

11k+ tax returns processed

1m invoices processed

72b+ property value managed

PICA
PROPERTY & FINANCIAL SERVICES

www.picagroup.com.au

*As represented by our subsidiary businesses.

The information provided is a general guide only, and is not intended as a substitute for legal advice. The company disclaims all responsibility and liability for any expenses, losses, damages and costs which might be incurred as a result of the information provided by the company. Last updated on 31 July 2018.