



# Access strata services through a world class online self-service platform

Stay informed and be empowered with real-time data

**The PICA Group, Australia's largest strata management company, has entered into partnership with Urbanise.com Limited (Urbanise) to deliver an all new innovative technology solution taking strata and building management services into the future.**

At its core, the platform is a sophisticated accounting and administration system for managing buildings and multiple communities.

Using cutting-edge cloud technology it will enable property owners across Australia to enjoy the efficiencies and responsiveness that comes with being able to access building information anytime and from anywhere via a customised and secure community portal.

It also promises to deliver a competitive edge against any other strata management technology solution by providing a superior customer experience through the agility and breadth of functionality, customisable tools and reporting, and flexibility of access and usage, while knowing that the strictest measures have been put in place to ensure the highest level of security and data protection.

## Transforming and innovating for the future

For a long time technology in the strata management industry has not kept pace with changes resulting in strata managers needing to spend more time on administration tasks, rather than focussed on customer service. Finally that's about to change. If you are looking for ways to effectively manage the many complexities of a property, then we may have a solution for you.

It's a platform that has not only been designed based on best practices from around world, but it also includes new functionality and tools specially developed from insights gained from the PICA Group being more than 50 years in the business.

## Simplifying the complexities of strata management

What makes this self-service online platform unique is that it combines technology with all the strata management services you're familiar with, together with the ability to manage supplier work orders from end-to-end and keeping everyone associated with your building fully informed with any updates or community notices.

Whether you own or manage one building or many, you will also have the ability to customise a community web portal specific for your building, and enjoy 24/7 access to property services you're most interested in via the platform.

We're investing to deliver more effective property management and greater transparency in managing your finances.

### Who is this service available for?

It's for all property owners living in strata managed buildings. So not only will this service be available to the PICA Group customers, but also to the whole strata management industry.

### What are the key benefits to look forward to?

- Personalise your own community portal for your building
- Varied access levels for owners, tenants, committee members, building managers
- Improved accuracy with real-time property information
- Access to historic and current information
- View statements and pay levies online
- Optimised visual interface for PC, Mac, and mobile
- Repairs and maintenance work-order tracking
- Determine services based on your need and budget

The PICA Group has a genuine desire to change the way strata and building management services are provided. In addition to maintaining and growing the value of your property and protecting it for future investment, we will be able to provide you with more efficient and effective strata operations support while enhancing the overall engagement with property owners and tenants.

Our investment of over \$26 million over the next 10 years in this technology is the largest investment ever made in the strata industry. We hope that as our customers, you will share the benefits of this investment which will enable us to lift the industry standard in delivering more professional and superior management services.

### When will this service be launched?

The expected launch date is early 2018.

Join more than 220,000 lots and 11,000 buildings which will embrace this new technology, choosing a smarter way to connect to local residential community in this digital era.